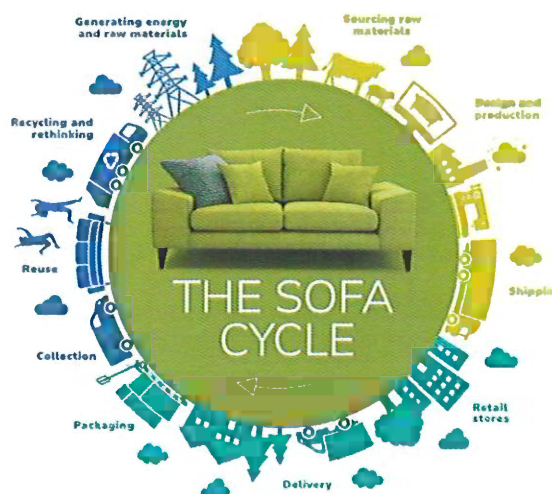


# ENVIRONMENTAL POLICY STATEMENT

## OUR COMMITMENT

At The DFS Group, we are committed to placing your sofa at the heart of your home by delivering exceptional products and experiences. This commitment extends to ensuring that our products are ethically sourced and manufactured, while championing sustainability and circularity at every stage of the design, production, and distribution processes.

We recognise the immediate and long-term impact of our operations on the environment, and we continuously work to reduce that impact. Sustainability is a central consideration in all strategic and operational decisions, and we will actively assess and address environmental and social issues to align with our vision for a more sustainable future.



## OUR COMMITMENT TO CLIMATE ACTION AND SUSTAINABILITY

The DFS Group acknowledges the critical role that addressing climate change plays in our long-term success. To ensure we remain at the forefront of this, we have established a clear governance framework that includes dedicated oversight for sustainability and climate change risks.

Environmental and sustainability risks are integral to our risk management strategy, and we are fully committed to proactively addressing the environmental impacts of our operations. Failure to anticipate and manage these impacts would fall short of the expectations of our stakeholders, including customers, employees, investors, and regulators.

By embedding sustainable practices into our daily operations and adhering to regulatory standards, we aim to mitigate environmental risks, preserve key resources, and enhance the resilience of our supply chain. This approach will safeguard our reputation, maintain product quality, and control costs, ultimately supporting the long-term sustainability of our business.

## OUR SUSTAINABILITY OBJECTIVES

We are committed to reducing the environmental impact of our activities by focusing on the following objectives:

**REDUCTION OF CONSUMPTION** Minimising the use of energy, water, and other key resources across all aspects of our operations.

**WASTE REDUCTION AND MANAGEMENT** Reducing waste at the source and promoting reuse and recycling wherever possible. Waste that cannot be avoided will be repurposed as refuse-derived fuel (RDF) or sent to landfill as a last resort.

**SUSTAINABLE MATERIALS AND PROCESSES** Prioritising the use of alternative and recycled materials and sustainable production methods to lower our environmental footprint.

**TECHNOLOGICAL INNOVATION** Harnessing both existing and emerging technologies to drive efficiency and reduce environmental impact.

**CONTINUOUS IMPROVEMENT** Identifying and acting on opportunities to improve sustainability within our operations, and fostering a culture of continuous improvement across the Group.

**BEHAVIOURAL CHANGE** Encouraging sustainable behaviours within our organisation and throughout our value chain, including with partners, suppliers, and customers.

# ENVIRONMENTAL POLICY STATEMENT

## MEASURING EFFECTIVENESS AND PROGRESS

To ensure the success of our Environmental Policy and the Environmental Management System (EMS), we employ both proactive and reactive measures, including:

**ENERGY AND CARBON REPORTING** Regular consumption reviews and compliance with Streamlined Energy and Carbon Reporting (SECR), along with other relevant platforms and reporting systems.

**WASTE MANAGEMENT** Regular waste and recycling audits to monitor progress in reducing waste and enhancing recycling rates.

**CARBON FOOTPRINT TRACKING** Measuring and reducing our carbon footprint to align with climate targets and contribute to global efforts to combat climate change.

**INCIDENT REPORTING** Monitoring and reviewing environmental incidents to ensure swift corrective action and prevent recurrence.

**GOVERNANCE AND OVERSIGHT** The Sustainability Steering Committee and Group Leadership Team set sustainability targets, review progress, and ensure accountability. Internal and external audits, conducted by our Risk team, third-party consultants, and ISO auditors, help ensure compliance with environmental standards.

**CORRECTIVE ACTIONS AND CONTINUOUS IMPROVEMENT** Identifying corrective actions and improvement opportunities to achieve our sustainability objectives. These actions will be tracked and reviewed for their effectiveness.



## INTEGRATION INTO OUR OPERATING SYSTEM

The DFS Group Environmental Management System (EMS) is fully integrated into our broader operating policies and the Integrated Management System (IMS). All colleagues, from our leadership team to every employee, are committed to the ongoing effectiveness of our policies and procedures. This policy and the EMS will be regularly reviewed and updated, particularly to reflect changes in the scale or nature of our business.

## A CULTURE OF SUSTAINABILITY

Sustainability is not a short-term project; it is embedded in our culture and will be considered in every decision we make. By integrating sustainability into all facets of our business, we aim to improve our performance year on year and make a tangible, positive impact on the environment. Together, we can make a meaningful difference.

For further information you can view all our sustainability related policies on our corporate website: [dfscorporate.co.uk](https://dfscorporate.co.uk)

A handwritten signature in black ink that reads "T. Stacey".

Tim Stacey  
Group CEO